
Results driven IS / IT Professional with over 20 years experience in a variety of

SUMMARY OF QUALIFICATIONS

- 12 years experience developing and maintaining web sites on multiple platforms and technologies both as consultant and FTE.
 - 8 years experience developing and administrating several database and data warehouse solutions including normalization, data modeling, data stewardship and disaster recovery.
 - Matrix-managed large teams consisting of internal staff, departmental staff and external vendor teams for several projects.
 - Proven leader and team player that earns respect through hard work and dedication.
 - Result-oriented with the ability to see the "big picture" for what is best for the overall company goals
 - Strong problem solving skills with attention to detail
 - Excellent interpersonal, verbal and written skills
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OVERVIEW OF SKILLS

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| Industry | Entertainment, Financial, Global Manufacturing, Insurance and Investment, Retail, Tanning |
| Business Analysis | Technical Specifications, Infrastructure Design, Business Requirements, Functional Spec Design, Process Improvement, Workflow Analysis, QA Testing, Liaison Between Business and IT |
| Project Management | Project Life Cycle, SDLC, Strategic/Technical Planning, Scope Management, Issue Management, Time and Resource Management, Financial Management, Change Management, Team Development, Implementation, Training |
| Languages | XML, HTML, XHTML, DHTML, CSS, ASP, PHP, Javascript (AJAX), AppleScript, SQL, C, Obj-C, Java |
| Database Systems | Microsoft SQL Server, Oracle, IBM DB2 (UDB), FileMaker Pro, MySQL, Microsoft Access, Pervasive SQL, Btrieve, Sybase, SQLite, Informatica ETL |
| Key Server Systems | Windows Server, Windows Cluster, Mac OS X Server, AIX, SCO, Novell, Linux, z/OS, IIS, ISA, Apache Server, Lotus Domino, Exchange, NetTracker, Common Store, Content Manager, OnDemand, WebSphere Application Server |
| Key Tools/Software | Microsoft Office, Cognos, DreamWeaver, Adobe Creative Suite, Quark XPress, Lawson ERP, FoodTrak, TrackIt!, WinOasis, Kronos, eTime, ADP Ev3 HRMS, VPN, PC Anywhere, Timbuktu Pro, Terminal Services, MICROS, AutoCAD, Quest Central, Spotlight, RAD / Eclipse |

EDUCATION

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| National Education Center | West Des Moines, IA | 1991 |
| AS – Electronic Engineering Technology (Graduated with Honors – Cumulative GPA 3.59) Majors: Computer Technologies; Industrial Controllers, Robotics, Laser Technologies; President of Honor Society, two terms President of Student Body, two terms | | |

PROFESSIONAL EXPERIENCE

Berkley Technology Services**2008 – Present****Systems Specialist****Position Description:**

Specialist role on the Agency Interface Team providing support, maintenance and development of AgencyPort web application using Java, XHTML, CSS, XML and XSLT. Consulting for business units to develop content management solutions. On-Call responsibilities.

Accomplishments:

- Wrote 2 Java programs to cleanse, correct and migrate data.
- Documented processes and procedures including new hire setup.

Principal Financial Group**2007 – 2008****IT Systems Associate - Lead****Position Description:**

Lead role on the Content Management Team providing support and maintenance of Common Store, OnDemand, Records Manager, Content Manager and CMS systems. Development of migration, extraction and services offerings using Java, C and Unix shell scripts. Support, maintenance and development of DB2 databases and ETL workflows using Quest Central, Spotlight and Informatica. Consulting for business units to develop content management solutions. On-Call responsibilities.

Accomplishments:

- Wrote 2 Java programs to extract value objects from Active Directory and generate valid XML documents used to determine and set security privileges and hierarchical management trees.
- Wrote 1 Java program to retrieve data objects via Content Manager APIs, perform date validation and data cleansing then insert the valid data into a new database table.
- Wrote 1 C program on a mainframe to encrypt data and generate a CRC hash written to files to ensure data export and transfer completed successfully during a migration.
- Coordinated and maintained team presence on corporate Intranet and corporate support forums
- Mentored team members
- Wrote 3 white papers and coordinated production support manual concatenation from several source documents into one organized document.
- Coordinated IBM WebSphere Application Server upgrade from 5.1.11 to 6.0.2.21.

Emerson Process Management (Fisher Controls)**2006 – 2007****RHI Consultant****Position Description:**

Install and maintain a Java application used for storing and retrieving important documents for each manufactured product. Upgrade PHP pages to make use of modern coding techniques. Manage IIS and Oracle servers remotely.

Accomplishments:

- Developed an Object Oriented PHP 5 framework that interfaced with a series of Java applications using AJAX and web standards methodologies.
- Migrated old PHP 4 code to new framework and design.

Prairie Meadows Racetrack and Casino**1997 – 2006****DBA / Lead Web Developer****Position Description:**

Install, manage and optimize all database solutions including 24 enterprise solutions across 9 platforms on 12 servers. Architect, develop and manage database and data warehouse solutions. Develop complex queries and stored procedures and provide optimization assistance to business units writing queries. Architect, develop and manage all web-based sites and services. Write technical documentation including white papers, standards and SOPs. Provide user support of 9 enterprise application systems. Provide expert support of Mac servers and workstations. On-Call responsibilities.

Accomplishments:

- Developed 3 web sites and 1 Intranet using object-oriented programming and latest web standards
- Wrote 34 technical documents including white papers, standards, and SOPs.
- Planned and managed migration from Novell Groupware 5 to Microsoft Exchange 5.5
- Served as project manager for implementation and maintenance of casino management system. Matrix-managed internal and external teams
- Served as project manager for implementation and maintenance of business intelligence (BI) system. Matrix-managed internal and external teams
- Developed FileMaker Pro client/server database solution for Group Sales contract tracking
- Planned and implemented data stewardship for RDBMS and data warehousing solutions
- Managed team of 3 developers for development of Intranet using Object-Oriented PHP 5 and multiple database servers.
- Architected and implemented 3-tier development environment using SDLC practices
- Increased efficiency of all business units by creating automated workflows to replace manual processes and by providing electronic storage and reporting of data to replace handwritten documents stored in binders.

KEY PROFESSIONAL & TECHNICAL DEVELOPMENT

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| • Systems Administration for Microsoft SQL Server | • Crystal Reports Introduction & Advanced |
| • Microsoft Exchange Server 5.5 Series - Concepts and Administration | • ReportSmith 3.1 |
| • Unix Technical Foundations & Administration | • ASP 3.0 Programming |
| • CSS HRizon DB Administration and SQL Classes | • Cognos Administration & Report Writing |
| • AutoCAD 2000 Fundamentals | • Java Programming Fundamentals – Advanced |
| • FlexForm Training Course | • Mainframe Fundamentals |
| | • Understanding JCL |
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